



U.S. Small Business
Administration

Issue in 1502 Gateway: Paid PPP Loans Showing a Balance

The FTA is aware of a 1502 Reporting defect affecting some lenders who have PPP loans. For the affected lenders, the Reporting Summary in the Gateway is showing previously paid and reported PPP loans as not reported, and still showing a balance. The FTA is actively working to resolve this issue.

If you have questions relating to 1502, please email 1502@sba.gov. For general questions, please contact the FTA Customer Service Team at FTA@sba.gov or via the toll-free hotline at (877) 470-0722.

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