



U.S. Small Business  
Administration

## Live Lender Training TOMORROW (9/8, 4pm ET)

FTA applications including functions for the 7(a) Loan Program and Secondary Market are now accessible through SBA's Capital Access Financial System (CAFS). This change marks the completion of a large-scale migration of FTA systems and applications by Guidehouse – the new FTA.

To help industry navigate the changes associated with the migration, the FTA will host a series of virtual office hours sessions. The next session will be held **tomorrow, Wednesday September 8th from 4-5pm ET and will first focus on 1502 Gateway** to address industry questions before turning to other topics. To join the webinar, please use this [link](#). **Note – there is no dial in for the event. It will be held via MS Teams Webcast only. To listen in, you'll need speakers on your laptop or computer.**

Additional webinars are scheduled for 4-5pm ET on the dates below. Links, additional information, and reminders will be sent closer to each session.

- Wednesday, September 22nd
- Wednesday, October 6th
- Wednesday, October 20th

If you are not available to join the virtual training session live, the FTA has prepared numerous resources to aid you in this transition, including:

- [User Access Guide: How to Access Applications and Customer Service Support](#)
- [Capital Access Financial System: Account Setup Guide](#)
- [FTA Transition: Frequently Asked Questions](#)
- [FTA Portal: User Role Application Access Matrix](#)
- [Partner Information Management System: Access and Update Guide](#)

The most up-to-date program information on the [FTA "Wiki."](#) Additional resources and guides are available on the [Downloads and Resources](#) page. If you have any specific questions, please contact the FTA Customer Service Team at [FTA@sba.gov](mailto:FTA@sba.gov) or via the toll-free hotline at (877) 470-0722.