



U.S. Small Business
Administration

1502 Gateway Submissions

The 1502 Gateway is experiencing issues impacting some Lenders, Lender Service Providers, and Vendors who are submitting 1502s and/or viewing loans in their portfolios.

Issue #1: Viewing & Submission Issues

This issue may be experienced in several ways:

- Missing Loans. The Loan Number drop-down in the Individual Reporting Submission method (both Guaranteed Portion Report and 100% Portion Report) does not display all loans
- File upload Error. Message reads “Error: Unable to Determine Location ID by SBA Loan Number. The SBA Loan Number XXXXXXXX is not associated with a Location ID”

Issue #2: Guaranteed Portion Payment or Fee

When attempting to complete Individual Reporting (both Guaranteed Portion Report and 100% Portion Report) the “Total to FTA: Guaranteed Portion Payment or Fee” field is either inaccurate or \$0.00. This issue may block some Lenders, LSPs, and Vendors from submission.

Issue #3: Reporting Summary Errors

Issues were reported with viewing or downloading “Active Loans” within the Report Summary.

If you have issues beyond what is highlighted in this email and you have not yet escalated to Customer Service, please send an email to FTA@SBA.gov.