U.S. Small Business Administration

FAQs

SBA Lender Info Session – CARES Act Module Training

Background: This webinar session went over 1502 Gateway – CARES Act Module function. More resources related to 1502 Reporting and CAFS Account Set Up are also now available on the FTA Wiki. Please contact fta@sba.gov or 877-470-0722 if you have further questions.

Question	Answer
General 1502 Questions & Answers	
1. **When do we get access to the FTA Portal?**	*The FTA Portal will go live on **Monday, 8/30**. However, the different roles that will give you access to the Portal are available on CAFS now. Additional guidance can be found here.*
2. **Should all CAFS users create a PIMS account, or should it only be the AO of each account?**	*PIMS Update access should be restricted to a few in the organization in order to manage contact information. PIMS View access is read-only and can be requested by others as well.*
3. **Does anything need to be setup in PIMS in order to be able to submit a 1502 report?**	*1502 reporting is not dependent on PIMS but we encourage that you review your PIMS information and ensure that address and contact information are updated.*
4. **When will the new module be available and show after access requests?**	*The SBA is processing approvals. It might take several days given the volume.*
5. **Is the 1502 Form changing?**	*Please use the official SBA Form 1502 when reporting loan data. This is the current form being used at Colson.* *The 1502 Fee Calculator and 1112 Monthly report templates are available for access on FTA Wiki.*
6. **Our institution uses MS Excel for 1502 submission of SBA 7a loans payments and fees by email. Is email still allowed?**	*The excel 1502 file should be uploaded in the 1502 Gateway in CAFS.*
7. **Does the "Lender" role allow me to gain access to 1502 Gateway?**	*All lending institutions should apply for the Lender role in CAFS but you will need to request additional roles to access 1502 Gateway. Please see the instruction on how to request access here.*
8. **If a lender is unable to load a 1502 file on due date 9/5/21 because of file error? Will lender be penalized?**	*No penalty will be assessed. The system is dollars driven on secondary market loans (sold loans). If you submit the wire on due date, it is considered a timely payment.*

9. **Can the 1502 be submitted in text file format or will we need to put it into an excel format?**	*The most efficient and secure method to submit is to use the standard SBA Form 1502 (excel format) when uploading the file in 1502 Gateway within the CAFS.*
10. **What is being done for LSP's who need to establish numerous Banks?**	*LSPs can request access for up to 24 location IDs at a time using the Location ID input box associated with roles, similar to ETRAN-Servicing.* *You are also able to immediately revisit the page and request access to 24 more and repeat this process to get all your requests in without having to wait for approvals.* *The requests will then go to the approval queue. SBA is working on turning requests around as soon as possible.*
11. **Who do we email now when encountering errors?**	*Please direct all questions to FTA@SBA.GOV.*
PPP Questions and Answers	
12. **Will PPP reporting take place through this platform as well?**	*Yes, PPP reporting will be available on the 1502 Gateway directly in CAFS.*
13. **Will PPP Forgiveness remain an external database?**	*Yes, it will remain separate.*
14. **We have outstanding overpayments on PPP loans that we have received from the SBA. Will those be returned through Guidehouse?**	*Lenders should not send PPP loan overpayments from Lender Processing Fees or Forgiveness through the FTA; Only Section 1112 (Relief) should be returned through the FTA.* *Please send your PPP overpayments back to through pay.gov.* *If you have further questions, please contact us at ppplenderresearch@sba.gov*
15. **If we received overpayment on a PPP payoff loan, where should this get wired to now?**	*Please work with your assigned SBA Servicing Center for returning PPP amounts.*
16. **What roles and permissions do we need in CAFS to submit the PPP 1502?**	*Please request access to the FTA Lender role under FTA Portal in CAFS.*
Section 1112 Questions and Answers	
17. **Can we send SBA overpayment now or is there a specific time that opens for lenders to start sending?**	*Please send SBA overpayment amounts starting on August 30th. Please also indicate in the notes field of the wire that this is related to a Section 1112 payment.*
18. **When we upload a 1112 will it tell us if a loan is rejected like Dashboard would?**	*Yes, the validations will remain the same.*