Frequently Asked Questions

iCAP 7(a) Origination

This FAQ addresses questions raised during iCAP Origination Introductory sessions and provides guidance to lenders participating in the pilot. Please note that information contained in this FAQ is accurate as of the date of presentation. As the system undergoes continuous improvement, this form will be subject to updates.

What functionality is not currently supported in iCAP but is planned for a future release?

- Minor children as owners. If an owner is under the age of 18, the ownership structure will need to be modified before the application can proceed
- Limited Guarantors who are not U.S. Citizens, U.S. Nationals, or Lawful Permanent Residents (LPRs)
- Generate Form 159
- Terms & Conditions and Guaranty Fee are only available in ETRAN Servicing
- Origination API
- PDF and Export Capabilities
- Pre-Final Disbursement Modifications

You will receive email updates when these features are available.

In Start a New Loan, do new fields populate if I select "Yes" to EPC/OC?

While new fields will not be added, the system will ensure that you add an EPC into the About the Business section.

What due diligence is being run that produces a code which requires a Non-Delegated lender to upload clearance documents for the SBA to clear, versus Delegated lenders obtaining the required documents and self-certifying in the platform that the issues have been resolved? (Hold Codes which may not be cleared by lenders will be updated in the next FAQ release)

See Compliance Code Quick Reference attached.

What are the Lender eligibility questions and where do they come from?

Lender eligibility questions are taken from the prior ETRAN system, as well as Form 1919. Eligibility questions in the About the Business section are borrower certifications taken from Form 1919, and the lender certifies in the platform that they have obtained those certifications.

If I am a delegated lender, will the system adjust my processing method for Same Institution Debt when I am refinancing a loan?

For products that mandate Non-Delegated processing for Same Institution Debt or Same Institution SBA Debt, as applicable, the system will adjust the processing method.

If we are refinancing SBA Debt, will the system remove the debt to be refinanced from the allowable maximum loan and guaranty percentage amount?

Yes, however, you will receive a warning that if the SBA debt to be refinanced is not paid within 120 days and at first disbursement, your guaranty will not be valid.

Will I need to go back to ETRAN to add any information that is required there but not in iCAP?

No. All information required for loan processing will be captured within ICAP; however, any post-submission changes or modification requests will need to be processed through ETRAN. Also, once approved/funded, lenders must obtain their Terms and Conditions through ETRAN at the present time.

What if I have a fixed and variable periods for my loan?

If the rate is going to adjust or reset during term, it is considered a variable rate loan. Only loans that do not reset or adjust may be considered fixed. Multiple payment periods for adjustment are allowed.

When is the system saving?

Entry screens indicate the necessity of saving data per screen. In the event data is altered prior to submission, lenders should re-save the change. Some fields, once entered initially, will "feed" repeatable areas. For example, the Business Address will automatically feed to the Project Address, although the lender will have the ability to change it if necessary.

Is there a marker to show required fields in this system?

Any field that is not required will be labeled **“**(Optional)”.

If "Not Yet Available" is selected for the business valuation or appraisal at the time of submission, will the lender need to update the information before the first disbursement?

No. The lender is not required to update the application before the first disbursement. However, the lender must make any necessary adjustments to the loan structure, as required by the SOP, if the finalized valuation or appraisal differs from the anticipated amount.

Is Best Available an option for lien position?

Yes.

Where is the Liquidation rate derived from? Is that something the lender can adjust based on prudent factors?

The liquidation rates are based on the maximum allowable rate contained in the current SOP. In the future, the system will be configured to allow lenders to reduce the liquidation rates based on prudent lending.

Is the new system a sandbox?

It is not. Information entered in this system will be utilized and remain as the official record of your loan applications. Please note that the system should only be used for application processing that is not being processed via ETRAN.

What is the best way to provide feedback?

cafsquestions@sba.gov

Will there be an API Function?

API capabilities are planned for a future release.